





VI SEMINARIOS DE FORMACIÓN PARA LA INVESTIGACIÓN EN TIC

#### Universidad de Jaén

# Computación con Palabras aplicada a la Toma de Decisiones

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**SINBAD<sup>2</sup>** Intelligent Systems Based on Fuzzy Decision Analysis

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### OUTLINE

- INTRODUCTION
- COMPUTING WITH WORDS
- COMPUTING WITH WORDS IN DECISION MAKING
- OPEN RESEARCH
- CONCLUSIONS





### INTRODUCTION





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#### • What is Decision Making ?

Decision Making has been the subject of active research in many different fields and studied from several perspectives.

Daniel Kahneman, Amos Tversky (2000). Choice, Values, Frames. The Cambridge University Press

Decision Making (DM) is a complex process and a key activity proper of human beings. Some authors claim that DM in complex situations is a clear distinction between human beings and animals

Bouyssou D. et al., Evaluation and Decision Models. A critical perspective. Kluwer's International series. 2000

DM is the act or process of deciding something especially with a group of people Merriam-Webster



### Decision Making

- In short:
  - Decision making is an activity that searches a solution fulfilling the constraints of a problem among several alternatives
  - Decision making implies reasoning processes that could be either rational or emotional. Hence:
    - Decision making may be **rational or emotional**
  - Decision making is a complex process proper of human beings.





#### **Basic Elements of a Classical Decision Problem**

• A set of alternatives or available decisions:  $A = \{a_1, \dots, a_m\}$ 

- A set of *states of nature* that defines the framework of the problem:  $S = \{s_1, \dots, s_n\}$
- A set of utility values,  $\mathcal{U}_{ij}$ , each one associated to a pair composed of an alternative and a state of nature:  $\mathcal{U}_{ij}$ :  $\langle \mathcal{A}_i, \mathcal{S}_j \rangle$
- A function that establishes the expert's preferences regarding the plausible results.

	s <sub>1</sub>		s <sub>N</sub>
Alternative 1	<i>u</i> <sub>11</sub>	<i>u</i> <sub>12</sub>	 $u_{1N}$
Alternative 2	<i>u</i> <sub>21</sub>	<i>u</i> <sub>22</sub>	 <i>u</i> <sub>2N</sub>
Alternative M	$u_{M1}$	и <sub>м2</sub>	 u <sub>MN</sub>



**Decision Making: Introduction** Classical Decision Solving Process

- Scientific literature:
  - Decision analysis techniques have facilitated the resolution of complex decision making problems







# **Decision Making: Classification**

- Characterization
  - Dimensions
    - Number of *attributes/criteria* 
      - Single
      - Multiple
    - Number of *decision makers* 
      - Single
      - Multiple
    - Environment
      - Certainty
      - Stochastic / Risk
      - Uncertainty





### **Decision Making: Classification**

Dimensions





Environment

### **Decision Making: Classification**

### Dimensions





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#### • DM under Uncertainty

- Various types are commonly met in real world DM problems
  - Considering uncertainty when building mathematical models
    - Increase credibility and efficiency of decisions
- Starting point
  - Strict correspondence between models and level of uncertainty
    - Adequacy of modelling to obtain real impact of solving problem
    - Any simplification of reality distorts the nature of the problem
    - Doubts:
      - » Validity of using uncertainty factors within framework of traditional approaches
        - Deterministic
        - Probabilistic
      - » Not ensure sufficient adequate consideration of uncertainty factor in the DM





- DM under Uncertainty
  - New approaches based on different mathematical models
    - Outstanding: Fuzzy sets theory
      - Open a new avenue of giving up "excessive" precision
        - » Traditional modelling approaches
        - » Preserving reasonable rigor
      - Principle of incompatibility: trade-offs between precision and relevance of models

"...as the complexity of the system increases, our ability to make precise and yet significant statement on its behavior diminishes until a threshold beyond which precision and relevance become almost mutually exclusive characteristics".

Zadeh, L. A. (1973), 'Outline of a new approach to the analysis of complex systems and decision processes', IEEE Trans. SMC 1, 28–44.

- Operating in fuzzy space
  - » Intuitive aspects of qualitative analysis
  - » Obtaining reliable quantitative information



- DM under Uncertainty
  - Fuzzy Sets Theory
    - Reflects adequately the essence of decision making process
      - Human Factor in real world DM
        - » Important effect
        - » Visible position
      - Considering human thinking
        - » Perceptions, preferences:
          - Vague
          - Subjective
        - » Linguistic information



- DM under Uncertainty
  - Fuzzy sets support quantifying linguistic facet in preference modeling
    - Applied to Decision making
  - Application of Fuzzy Sets to preference modeling and analysis of DN
    - Flexible environment to deal with inherent fuzziness of perception
    - Incorporation more human consistency into preference models
    - Improving adequacy, enhancing credibility and efficiency
    - Highly beneficial:
      - For formation of convincing and affective human oriented interfaces
        - » DSS and human beings







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- Human beings
  - Many remarkable capabilities
  - Two stand out
    - 1. Capability to *converse, communicate, reason and make decisions* in an environment of imprecision, uncertainty and partiality of truth
    - 2. Capability to perform a wide variety of physical and mental tasks without any measurements





### Human Beings in their daily life activities



- Employ mostly words in computing and reasoning
  - Arriving at conclusions expresses in words from linguistic premises





Mendel J., **Zadeh L.A**., Trillas, E., Lawry J., Hagras H., Guadarrama, S. "What computing with words means to me". Computational Intelligence Magazine. IEEE, **2010**. V. 5, n. 1, pp. 20-26

To achieve human level machine intelligence it is necessary to emulate such capabilities

#### **COMPUTING WITH WORDS**

Methodology in which words are used in place of numbers for computing and reasoning

Lotfi A. Zadeh. Fuzzy Logic = Computing with Words. *IEEE Transactions on Fuzzy Systems, Vol. 4, No. 2, May* **1996**.





- CW means different things for different people
  - Methodology in which the objects of computation are words and propositions drawn from a natural language for reasoning, computing and decision making with linguistic information
  - Methodology to include human sourced information in the formal computer based decision-making models
  - The incorporation of vague linguistic concepts into intelligent computer systems

Mendel J., **Zadeh L.A**., Trillas, E., Lawry J., Hagras H., Guadarrama, S. "What computing with words means to me". Computational Intelligence Magazine. IEEE, **2010**. V. 5, n. 1, pp. 20-26





- *L.A. Zadeh* underlying CW are three main rationales:
  - Much of human knowledge is linguistically described
  - Words a less precise than numbers, therefore CW could be powerful tool to deal with imprecise information
  - Precision carries a cost. If there is a tolerance for imprecision it can be exploited by using words in place of numbers





#### • Foundations of CW were rooted much earlier:

L. Zadeh, "Outline of new approach to the analysis of complex systems and decision processes" IEEE SMC, vol SMC-3, **1973**, 28-44.

Lotfi A. Zadeh. The concept of a linguistic variable and its application to approximate reasoning, Part I: Inf. Sci. 8, 199-249, 1975; Part II: Inf. Sci. 8, 301-357, 1975; Part III: Inf. Sci. 9, 43-80, **1975**.

a granule is a clump of objects (points) drawn together by indistinguishability, similarity, proximity or functionality



#### Linguistic Variable <L, T(L), U, S, M>













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- Fuzzy logic plays a pivotal role in CW
  - Foundations previous to CW

 Fuzzy logic provides the machinery to achieve the objectives of CW





Computational theory

Arriving at conclusions expresses in words from linguistic premises



- There is a great deal of computing with numbers in CW
  - Unseen by the user







Computing with Words is a methodology for reasoning, computing and decision-making with information described in natural language.





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# COMPUTING WITH WORDS IN DECISION MAKING





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- Why Computing with Words in Decision Making ?
  - CW narrow differences human reasoning and computing
  - Manipulation of imprecise, vagueness or partial issues is usual in human reasoning and Decision Making
    - CW enrich decision models
      - Modelling uncertainty with linguistic information
        - Related to imprecision and vagueness of meanings
      - Enhances the reliability and flexibility decision models





Linguistic Variable <L, T(L), U, S, M>



Semantics of fuzzy sets could have three interpretations:

#### SIMILARITY

 $\mu_F(u)$  is the degree of proximity of u to prototype elements of F Interest in classification



D. Dubois and H. Prade. The three semantics of fuzzy sets. Fuzzy Sets and Systems 90 (1997) 141-150.





Linguistic Variable <L, T(L), U, S, M>



Semantics of fuzzy sets could have three interpretations:

#### UNCERTAINTY

 $\mu_R(u)$  is the degree of possibility that a parameter x has value u, given that all that is known about it is that "x is R". Interest in expert systems and AI

X is R  $\Pi_X = R$ Poss $\{X = u\} = \mu_R(u)$ 

D. Dubois and H. Prade. The three semantics of fuzzy sets. Fuzzy Sets and Systems 90 (1997) 141-150.





Linguistic Variable <L, T(L), U, S, M>



Semantics of fuzzy sets could have three interpretations:

It seems natural and usual the use of linguistic labels to express the intensity of preference for a given alternative



D. Dubois and H. Prade. The three semantics of fuzzy sets. Fuzzy Sets and Systems 90 (1997) 141-150.





#### • Early CW in Decision Making

R.M. Tong and P.P. Bonissone. A linguistic approach to decision making with fuzzy sets. *IEEE Transactions on Systems, Man and Cybernetics*, SMC-10(11):716–723, 1980

- Linguistic assessments make explicit subjective nature of any choice
- The preference of one alternative over the others can be expressed as a truth qualified proposition







#### • Early CW in Decision Making

R.R. Yager. A new methodology for ordinal multiple aspect decisions based on fuzzy sets Decision Sciences 12 (1981) 589-600 R.R. Yager. Non-numeric multi-criteria multi-person decision making. Group Decision and Negotiation 2 (1993) 81-93

- The values for evaluating ratings and importance expressed in a linguistic scale.
- Easier for the evaluator to provide the evaluation
- Ordinal scales: Symbolic approach, max-min

Linguistic Manipulation Retranslation Translation Input Output J.J. Buckley. The multiple judge, multiple criteria ranking problem: A fuzzy set approach. Fuzzy Sets and Systems, 13(1):25–37, 1984



Linguistic



• Decision Solving Scheme



- Aggregation
- Exploitation

Roubens, M. (1997), 'Fuzzy sets and decision analysis,' Fuzzy Sets and Systems, 90, 199–206.





#### • Linguistic Decision Solving Scheme

F. Herrera, E. Herrera-Viedma, Linguistic decision analysis: Steps for solving decision problems under linguistic information, Fuzzy Sets and Systems 115 (1) (2000) 67–82

- Choice Linguistic term sets and semantics
- Choice linguistic aggregation operator
- Resolution Scheme





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- Semantics models
  - Based on membership functions (type 1 fuzzy sets)





- Symbolic Models
  - Based on ordinal scales
    - Based on ordinal scales and max-min operators
    - Based on convex combinations
    - Based on virtual linguistic terms
- R.R. Yager. An approach to ordinal decision making.International Journal of Approximate Reasoning, 12:237–261, 1995.
- M. Delgado, J.L. Verdegay, and M.A. Vila. On aggregation operations of linguistic labels. International Journal of Intelligent Systems, 8(3):351–370, 1993.
- Z.S. Xu. A method based on linguistic aggregation operators for group decision making with linguistic preference relations. Information Sciences, 166(1-4):19–30, 2004.





- Symbolic Models extending the use of indexes:
  - Linguistic 2-tuple model
  - Proportional 2-tuple : An extension of the 2-tuple model
  - Others 2-tuple based linguistic computational models
- F. Herrera and L. Martínez. A 2-tuple fuzzy linguistic representation model for computing with words. IEEE Transactions on Fuzzy Systems, 8(6):746–752, 2000
- J.H. Wang and J. Hao. A new version of 2-tuple fuzzy linguistic representation model for computing with words. IEEE Transactions on Fuzzy Systems, 14(3):435–445, 2006.
- Y. Dong, Y. Xu, and S. Yu. Computing the numerical scale of the linguistic term set for the 2-tuple fuzzy linguistic representation model. IEEE Transactions on Fuzzy Systems, 17(6):1366–1378, 2009.





- Symbolic Models
  - Computing with Words
    - Some models should not be considered within CWW
  - Comparative survey
- R.M. Rodríguez, L. Martínez, An Analysis of Symbolic Linguistic Computing Models in Decision Making. International Journal of General Systems, vol. 42, issue 1, pp. 121-136, 2013.





### • Applications

#### - Industrial Applications

Application	Authors	Year
Supplier selection and	Awasthi A. and Kannan G.	2016
evaluation	Lin, Qing-Lian et al.	2013
Location	Demirel et al.	2010
Selection	Lin, J. et al.	2015
Material, stock and system	Tsai, Chih-Fong; Chen, Zong-Yao	2013
selection	Peng, A. et al.	2015





### • Applications

#### - Resource Management

Application	Authors	Year
	Colin, Francois et al.	2011
Sustainable development	Doukas H.	2013
	Hu Z., et al.	2015
Human resources	Meng D. and Pei Z.	2011
	Afshari, Ali Rez et al.	2013
	Manoharan, T. R et al.	2013





- Applications
  - Internet Based

Authors	Year
Noguera J.M. et al.	2013
Yera R. et al.	2016
Morente-Molinera, J. A. et al.	2016
Cebi, Selcuk	2013
Yager, R. R.; Reformat, M. Z.	2013
Cid-Lopez, A. et al.	2015
	Authors Noguera J.M. et al. Yera R. et al. Morente-Molinera, J. A. et al. Cebi, Selcuk Yager, R. R.; Reformat, M. Z. Cid-Lopez, A. et al.





# OPEN RESEARCH FOR COMPUTING WITH WORDS IN DECISION MAKING





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### CHALLENGES

# CW in Decision Making – Example

The consulting company has a group of four consultancy departments

<i>P</i> 1	$p_2$	$p_3$	$p_4$
Cost	System	Risk	Techonology
analysis	analysis	analysis	analysis.



		alternatives
	$L_{ij}$	$x_1  x_2  x_3  x_4$
experts	$p_1 \\ p_2 \\ p_3 \\ m$	VL M M L M L VL H H VL M M H H I I

	$x_4$	$x_3$	$x_2$	$x_1$
$\{x_1, x_2, x_4\}$	M	L	M	M
$\{x_1, x_2, x_4\}$	M	L	M	M





### CHALLENGES

• CW in Decision Making

#### - Linguistic terms meaning

- Means different things for different people
- Modelling such a matter of fact

#### Enrich vocabulary

- Atomic linguistic terms
  - Not enough
- Composite terms
- How to manage and build composite terms





- Words can mean different things for different people
  - Use of fuzzy sets to model a word
  - Capture word uncertainties
- Reasons
  - Different degree of knowledge
  - Uncertainty





#### • Degree of Knowlegde

- Provide multiple linguistic term sets
  - According to the degree of knowledge





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- Uncertainty
  - Provide type 2 fuzzy set representation







Uncertainty
 – Codebook

#### Sub-Vocabulary







### Still different meanings under one representation

- Recent Proposal: <u>"Personalized Individual Semantics"</u>
  - Previous models
    - Useful in many problems
    - Do not represent the specific semantics of individuals

#### For representing individual semantics

Li, C-C., Y.C. Dong, F. Herrera, E. Herrera-Viedma, and L. Martínez, "Personalized individual semantics in Computing with Words for supporting linguistic Group Decision Making. An Application on Consensus reaching", Information Fusion, vol. 33, issue 1, pp. 29-40, 2017.

- Based on the interval numerical scale
- CW dealing with PIS based on the 2-tuple linguistic model



- Enrich vocabulary
  - Atomic
  - Composite
- Linguistic terms defined a priori
  - Atomic
    - Single semantics
  - Composite
    - Single semantics
    - Modification of atomic semantics
- Limitation to provide preferences



- To avoid this limitation
  - Different proposals facilitate the elicitation of preferences
    - Complex linguistic expressions

J.H. Wang and J. Hao. A new version of 2-tuple fuzzy linguistic representation model for computing with words. *IEEE Transactions on Fuzzy Systems*, 14(3):435–445, 2006.

Y. Tang and J. Zheng. Linguistic modelling based on semantic similarity relation among linguistic labels. *Fuzzy Sets and Systems*, 157(12):1662–1673, 2006.

J. Ma, D. Ruan, Y. Xu, and G. Zhang. A fuzzy-set approach to treat determinacy and consistency of linguistic terms in multi-criteria decision making. *International Journal of Approximate Reasoning*, 44(2):165–181, 2007.

G. Zhang, Y. Dong, and Y. Xu. Consistency and consensus measures for linguistic preference relations based on distribution assessments. *Information Fusion*, 17(0):46–55, 2014.

Rodríguez, R M., Á. Labella, and L. Martínez, "An Overview on Fuzzy Modelling of Complex Linguistic Preferences in Decision Making", International Journal of Computational Intelligence Systems , vol. 9: Taylor and Francis, pp. 81-94, 2016.





- 1. Proportional 2-tuple linguistic model (Wang and Hao, 2006)
  - Preferences
    - Proportions of two linguistic terms
  - Symbolic proportion

 $(\alpha, s_{i}), (\beta, s_{i+1}) \in S$   $(\alpha, s_{i}), (\beta, s_{i+1}) \in S$   $(0.25, s_{1}), (0.75, s_{4})$ 

{(high,0.25),(very high, 0.75)} {(low, 0.37),(medium,0.63)}





- 2. Linguistic model based on semantic similarity relation among linguistic labels (Tang and Zheng 2006)
  - Allows to define Linguistic expressions
    The set of linguistic expressions LE, is defined recursively

    s<sub>i</sub> ∈ LE for k= {1, ... g}
    If θ, φ ∈ LE then ¬θ, θ∨φ, θ∧φ, θ → φ ∈ LE
  - Example

S={s<sub>0</sub>:nothing,s<sub>1</sub>:very\_low,s<sub>2</sub>:low,s<sub>3</sub>:medium,s<sub>4</sub>:high,s<sub>5</sub>:very\_high,s<sub>6</sub>:perfect}

 $LE_1 = \neg high \lor medium$ 

 $LE_2 = medium \wedge high$ 





- 3. A fuzzy-set approach to treat determinacy and consistency of linguistic terms (Ma et al 2007)
  - Increase the flexibility
  - Multiple linguistic terms -> synthesized comments

#### Neither Very low Medium Very high Absolute Low high Comment Commonly 0 0 1 0 0 0 1 Excellent 0 0 0 0 0

- No rule to fix the syntax
- Computations
  - A fuzzy model
  - Determinacy and consistency measures





- 4. Linguistic distribution (Zhang et al 2014)
  - Generalization of proportional 2-tuple linguistic model
  - Including distribution assessment
    - Assign symbolic proportions to all the terms
    - A distribution assessment

$$m = \{(s_i, \beta_i) | i = \{0, ..., g\}\}$$

where  $S_i \in S = \{s_0, ..., s_g\}, \beta_i \ge 0, \sum_{i=0}^{s} \beta_i = 1$ , and  $\beta_i$  is the symbolic proportion of

- Example: panel evaluation
  - 10 panelists (distribution assessment)



 $\{(nothing, 0), (very bad, 0), (bad, 0.3), (medium, 0), (good, 0.5), (very good, 0.2), (perfect, 0)\}$ 

J.H. Wang and J. Hao. A new version of 2-tuple fuzzy linguistic representation model for computing with words. *IEEE Transactions on Fuzzy Systems*, 14(3):435–445, 2006.

Y. Tang and J. Zheng. Linguistic modelling based on semantic similarity relation among linguistic labels. *Fuzzy Sets and Systems*, 157(12):1662–1673, 2006.

J. Ma, D. Ruan, Y. Xu, and G. Zhang. A fuzzy-set approach to treat determinacy and consistency of linguistic terms in multi-criteria decision making. *International Journal of Approximate Reasoning*, 44(2):165–181, 2007.

G. Zhang, Y. Dong, and Y. Xu. Consistency and consensus measures for linguistic preference relations based on distribution assessments. *Information Fusion*, 17(0):46–55, 2014.

- These proposals
  - Linguistic expressions far away from human beings
  - No formalization





- Looking for linguistic expressions
  - Close to human beings
  - Flexible and not a priori
    - Composite terms
  - Multiple terms
    - Hesitant situations

R.M. Rodríguez, L. Martínez, F. Herrera, Hesitant Fuzzy Linguistic Term Sets for Decision Making. IEEE Transactions on Fuzzy Systems, vol. 20, issue 1, pp. 109-119, 2012.





- Hesitant fuzzy sets, HFS
  - Hesitant situations
  - Quantitative contexts
  - Experts hesitate among different values
    - Fix membership degree
- Example sensory evaluation



V. Torra, Hesitant fuzzy sets, International Journal of Intelligent Systems 25 (6) (2010) 529–539.

Rodríguez, R M., B. Bedregal, H. Bustince, Y.C. Dong, B. Farhadinia, C. Kahraman, L. Martínez, V. Torra, Y.J. Xu, Z.S. Xu, F. Herrera"A Position and Perspective Analysis of Hesitant Fuzzy Sets on Information Fusion in Decision Making. Towards High Quality Progress", Information Fusion, vol. 29, pp. 89-97, 2016.





- Hesitant situations
  - Linguistic contexts
  - Different linguistic values
- Example

Award the best paper in an International Conference







### Hesitant fuzzy linguistic term sets (HFLTS)

- Multiple linguistic terms
- Fuzzy linguistic approach
- Hesitant fuzzy sets
- Definition

Let  $S=\{s_{0,...,}s_g\}$  be a linguistic term set, a HFLTS, Hs, is an ordered finite subset of consecutive linguistic terms of S

 $H_S = \{s_i, s_{i+1}, \dots, s_j\}$ , such that  $s_k \in S, k \in \{i, \dots, j\}$ 





### Hesitant fuzzy linguistic term sets (HFLTS)

- Multiple linguistic terms
- Fuzzy linguistic approach
- Hesitant fuzzy sets
- Definition
- Example

S={s<sub>0</sub>:nothing,s<sub>1</sub>:very low,s<sub>2</sub>:low,s<sub>3</sub>:medium,s<sub>4</sub>:high,s<sub>5</sub>:very high,s<sub>6</sub>:perfect}

*H<sub>s</sub>*={very low, low, medium}





• HFLTS → Multiple linguistic terms

*H<sub>s</sub>*={very\_low, low, medium}

between very\_low and medium

lower than medium

or

- Facilitate the expression of linguistic preferences
- Propose the use of Context-free grammars
  - Formalization of linguistic expressions
  - Introduced by N. Chomsky
  - Used in computation sciences





• HFLTS → Multiple linguistic terms

*H<sub>s</sub>*={very\_low, low, medium}

between very\_low and medium or

lower than medium



Propose the use of Context-free grammars

A context-free grammar G is a 4-tuple ( $V_N, V_p, I, P$ ), where  $V_N$  is a set of nonterminal symbols,  $V_T$  is the set of terminal symbols, I is the starting symbol and P are the production rules defined in an extended Backus-Naur form.





Basic context-free grammar

Let  $G_H$  be a cf grammar and S a linguistic term set.  $G_H = (V_N, V_P I, P)$ ,  $V_N = \{\langle primary \ term \rangle, \langle composite \ term \rangle, \langle unary \ relation \rangle, \langle binary \ relatio$  $\langle conjunction \rangle \}$  $V_T = \{lower than, greater than, at least, at most, between, and, s_0, s_1, \ldots, s_q\}$  $I \in V_N$  $P = \{I ::= \langle primary \ term \rangle | \langle composite \ term \rangle$  $\langle composite \ term \rangle ::= \langle unary \ relation \rangle \langle primary \ term \rangle | \langle binary \ relation \rangle$  $\langle primary \ term \rangle \langle conjunction \rangle \langle primary \ term \rangle$  $\langle primary \ term \rangle ::= s_0 |s_1| \dots |s_q|$ (unary relation) ::= lower than | greater than | at least | at most $\langle binary \ relation \rangle ::= between$  $(conjunction) ::= and \}$ 





- Context-free grammar provides flexibility
  - Its definition ->> Specific problem

#### Example:

S={s<sub>0</sub>:nothing,s<sub>1</sub>:very low,s<sub>2</sub>:low,s<sub>3</sub>:medium,s<sub>4</sub>: high,s<sub>5</sub>:very high,s<sub>6</sub>:perfect}

- Comparative linguistic expressions
  - II1: high
  - II2: lower than low
  - II3: greater than high
  - II4: at least high
  - II<sub>5</sub>: at most low
  - II6: between medium and very high





- Manage comparative linguistic expressions

   HFLTS
- Transformation function,  $E_{G_H} : ll \longrightarrow H_S$ 
  - Linguistic expressions transformed into HFLTS to operate
    - $E_{G_H}(s_i) = \{s_i | s_i \in S\}$ 
      - $E_{G_H}(\text{at most } s_i) = \{s_j | s_j \in S \text{ and } s_j \leq s_i\}$
      - $E_{G_H}$  (lower than  $s_i$ ) = { $s_j | s_j \in S \text{ and } s_j < s_i$ }

Richer Grammars

- $E_{G_H}(\text{at least } s_i) = \{s_j | s_j \in S \text{ and } s_j \ge s_i\}$
- $E_{G_H}(\text{greater than } s_i) = \{s_j | s_j \in S \text{ and } s_j > s_i\}$
- $E_{G_H}$  (between  $s_i$  and  $s_j$ ) = { $s_k | s_k \in S \text{ and } s_i \leq s_k \leq s_j$ }





- Fuzzy representation for HFLTS
- Fuzzy linguistic approach
  - Linguistic terms
    - Syntax and fuzzy semantics
  - Semantics of comparative linguistic expressions
    - Fuzzy membership functions
    - Uncertainty and vagueness
- Fuzzy envelope
  - Trapezoidal fuzzy membership function
  - Multiple linguistic terms of HFLTS





- Fuzzy representation for HFLTS
  - Trapezoidal fuzzy membership function
    - Aggregation of fuzzy membership functions
    - According to their relevance



R.M. Rodríguez, H. Liu, A fuzzy envelope for hesitant fuzzy linguistic term set and its application to multicriteria decision making. Information Sciences. 2013.http://dx.doi.org/10.1016/j.ins.2013.07.027





• Fuzzy representation for HFLTS

- Trapezoidal fuzzy membership function





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### **CONCLUSIONS & FUTURE RESEARCH**

- CWW useful and necessary tool in DM
  - Many models to successful solve DM under uncertainty
  - Bring closer human beings capabilities and machine processes
- Still challenges
  - Better semantics representation
  - Richer vocabularies
  - Decision Analysis





# Thank you for your attention





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